LORRAINE S. BATES

2701 West Yacht Drive Oak Island, North Carolina 28465 (910) 523-0920

EDUCATION: UNIVERSITY of NC CHARLOTTE – SCHOOL OF EDUCATION

Master's Degree, Instructional Design and Technology, December 2025

MOUNT OLIVE COLLEGE - SCHOOL OF BUSINESS

Bachelor of Science in Management and Organizational Development, May 2001

EXPERIENCE: DUKE ENERGY, Nuclear Fleet, Charlotte, NC

December 2021 – present, Senior Training Specialist

Instructional Developer for nuclear fleet eLearning using ADDIE, responsible for maintaining fleet library of 250 eLearning modules, SharePoint development,

Performance Improvement, Accreditation and other regulatory audit/assessment support.

DUKE ENERGY, Brunswick Nuclear Plant, Southport, NC January 2021 – December 2021, Performance Technologist

Site SAT conscious, Performance Trending, Training Self-Assessment Coordinator, Coordinate Site Leadership and Instructor Training, staff TRB, Accreditation and other regulatory audit/assessment support, Manage Improvement Initiatives.

DUKE ENERGY, Brunswick Nuclear Plant, Southport, NC

July 2017 – January 2021, Sr. Administrative Specialist, Operations Training LMS System Editor, timekeeper, Power BI, Office 365, Consolidated Asset Suite, FUSION, SharePoint, **Instructor Qualified, SAT material training qualified, Duke CBT creator**. Support for Operations Training programs and regulatory requirements.

DUKE ENERGY, Brunswick Nuclear Plant, Southport, NC

December 2013 – December 2016, Sr. Administrative Specialist, Nuclear Oversight Provide general support to audit, assessment and QC staff, training coordinator, timekeeper, distributor of documents, Assessor qualified; QC dispatch; KPI coordinator; oversaw QC/NDE qualification hierarchy change project.

DUKE ENERGY, Brunswick Nuclear Plant, Southport, NC January 2012 – November 2013, Nuclear Technical Assistant

Provide general support to Maintenance Technical Services staff; Labor Entry

Coordinator; back-up Part 26 Coordinator for Maintenance; Site Coordinator for Contract Work Orders; provide oversight for CWO spending detail; ALARA Champion; MNT

KPI Coordinator; oversaw creation of electronic CWO process at BNP.

CREDENTIALS AND AWARDS:

NOS Employee of the Quarter 2015

U.S. WIN Overall Excellence Large Chapter 2014 & 2015

U.S. WIN Outstanding Community Outreach Large Chapter 2014

NEI Most Reactive U.S. WIN Chapter 2013 & 2014

Brunswick County Leadership Graduate Center for Creative Leadership Graduate

South Brunswick Islands Chamber Citizen of the Year

Governor's Outstanding Volunteer Award

Ocean View United Methodist Outstanding Lay Person

REFERENCES AVAILABLE UPON REQUEST